

ADMINISTRATOR'S MINUTE

3 April 2017

Minute Number: 22

Georges River Council website

I am pleased to announce the launch of the Georges River Council website to service residents, businesses and visitors to the area. The website will provide an ongoing platform for online community information, engagement and an expanded self-service portfolio. We want to make sure our community is able to connect with us and make transactions when and where it suits them.

A focus on customer need was a key consideration in the design of the site which can be accessed from home and any mobile device. All information about Council will now be available on this website and customers will no longer be required to visit the sites of the two former Councils.

The website has been operational for two weeks and is still in the testing phase. Council will continue to monitor and develop the content and functionality of the new website and make ongoing improvements based on customer feedback. Customers are encouraged to provide their feedback as they visit each page so that enhancements can be made based on the community's expectations.

Merged councils need to create a single website, for Georges River this was achieved on 16 March 2017. The website project has been an excellent example of cross organisational collaboration and multifunctional team delivery. Staff from across Council worked closely to develop and deliver a user friendly website. By doing this, the Georges River community has been spared the considerable cost of the website being developed by a consultant.

I would personally like to thank all staff that have been involved in the delivery of the new website for their contribution and desire to provide an exceptional website, which will get better over the coming months.

MOTION –That Council promote the use of the Georges River website through a variety of channels and that staff involved be thanked for their outstanding contribution and commitment.

John Rayner PSM
Administrator