Household clean-up collection service
To check your clean-up arrangement, call the Waste Hotline on 1800 079 390 or Council’s Customer Service Centre on 9330 6400.

Items collected in your clean-up service:

• Bundled garden vegetation
• Toys and garden equipment
• Fridges (doors removed), appliances, metals, stoves, washing machines, bicycles
• Prunings and short tree branches ONLY. See below for guidelines
• Furniture and household items, lounges, mattresses.

Items not collected in your clean-up service:

• Liquids or hazardous items including motor oils, petrol and chemicals
• Paint and paint tins
• Garden waste in bags or unbundled, palm fronds and thorny bushes
• Building waste including asbestos, bricks, cement, wood planks, roof insulation, fence palings and treated timber
• Recycling including items collected in your yellow lid recycling bin
• Heavy items that cannot be easily lifted by two people
• Vehicle parts and tyres
• Window panes, glass or mirrors and glass table tops.

How to place your clean-up materials at kerb

• Total disposed material must not exceed an area of 3m$^3$. Excess material will not be collected
• Remove doors from fridges and furniture for safety
• Garden vegetation MUST be cut into 1m lengths and no larger than 15cm in diameter and bundled and tied with natural string.