

# NETSTRATA JUBILEE STADIUM – CONDITIONS OF ENTRY

The following conditions of entry will apply to all patrons attending Netstrata Jubilee Stadium. These conditions should be read in conjunction with the conditions of sale appearing on each ticket, which may vary from the Venue's Conditions of Entry from time to time. Please note that these Conditions of Entry may vary between events.

Management, authorised staff and their contracted representatives have the following rights to refuse entry, search, remove patrons, remove and confiscate any other item deemed to be a potential risk to the comfort and wellbeing of patrons attending the Venue.

## **Refusal of Entry**

For the comfort, safety and enjoyment of all patrons, Netstrata Jubilee Stadium management reserves the right to refuse entry:

- To any person deemed to be intoxicated and/or disorderly
- To any person that does not have a valid form of entry or who is unauthorised for access
- Of items which have the potential to cause injury or public nuisance (i.e. large flags/banners, musical instruments etc.).

## **General conditions**

- Entry to the Venue is subject to the holding of a valid ticket or pass
- Persons entering Netstrata Jubilee Stadium will be subject to security checks, including the inspection/search of any bags and packages brought into the Venue, regardless of size; wand and pat-down searches. Any person refusing to undergo such security processes will be refused entry to the Venue
- All patrons consent to monitoring by closed circuit television
- For the safety of patrons, leaning on, sitting on or climbing over handrails/balustrades/fences, as well as standing on seats is strictly prohibited
- Seats retract automatically. To avoid potential damage or injury, patrons must check their seat is properly and safely positioned before taking their seat
- Storage or placement of any items or equipment in stairwells or walkways is strictly prohibited
- Persons gaining unauthorised access to the Venue and/or the Venue's playing arena will be removed from the Venue and may be liable for prosecution
- Any person arrested or detained by NSW Police or evicted from the Venue may be excluded from attending events at the Stadium for a minimum of 12 months.
- Patrons who cause a disturbance, or refuse to comply with reasonable requests made by staff will be removed from Netstrata Jubilee Stadium

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- Refusal to comply with a reasonable authorised request or to leave an area of the Venue may result in prosecution
- If patrons contravene any Conditions of Entry, they may have their ticket confiscated and or cancelled without refund or recompense
- The use of cameras/mobile phones/recording devices is prohibited in all dressing rooms and toilets
- It is a condition of entry to Netstrata Jubilee Stadium that a person does not attempt to conceal their identity, either at the point of entry or while inside the Venue. While Netstrata Jubilee Stadium will respect cultural differences or medical conditions, it reserves the right to either refuse entry, or to remove anyone who covers their face with a scarf, balaclava, mask, hat or helmet etc.
- Any person who attempts entry or is found to have entered the Venue after being issued with a current Banning Notice will be subject to prosecution and possible further penalties
- Pass outs are available and must be presented with the patron's original purchased ticket on re-entry to the Venue, through the gate marked on the ticket
- Commercial food products cannot be taken into or from the Venue by patrons. Homemade foods/package snack foods (lollies/chips) are permitted into the Venue. Drinks must be sealed/unopened
- Netstrata Jubilee Stadium is a non-smoking Venue, including e-cigarettes. Smoking is not permitted within 4 meters of any entry point. Patrons wishing to smoke must obtain a pass out from Event staff Patrons wishing to bring personal items into the Venue do so at their own risk. Management will not be held responsible for any damages to loss or theft of a patron's personal property
- Umbrellas may be brought into the Venue however cannot be opened in the seating bowl. The use of umbrellas within the Venue should take into account patron comfort
- Patrons are to respect all others and not engage in any conduct act towards or speak to any player, match official or any other patron in a manner which offends, insults, humiliates, intimidates, threatens, disparages and vilifies that person on the basis of that person's race, colour, region, decent, nationality or ethnic background
- Prams and strollers are not permitted into seating areas and cannot be kept in aisles or other open areas which may impact the safe passage of patrons. Prams and strollers must be stowed under seats in such a manner that they do not create a trip hazard to patrons moving between seats. Prams left inside gates by patrons are not monitored by staff.
- Folding chairs are permitted into the general admission hill areas only. The general admission hill areas may be enforced as a "Standing Area Only" when capacity is reached, at which time chairs of any kind will not be permitted
- Unauthorised soliciting and customer surveying is not permitted
- Patrons are not permitted to throw any objects around or within Netstrata Jubilee Stadium seating areas
- Some sporting and other activities are dangerous. Patrons viewing such activities do so at their own risk
- Patrons should note that children (under the age of 12 years) must be supervised by an accompanying adult or guardian (over the age of 16 years) at all times while in the Venue



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- Patrons should take appropriate care for their sun protection and hydration
- Netstrata Jubilee Stadium, may from time to time, take photos for publication or promotional purposes

### **Prohibited items**

The following items are not permitted into Netstrata Jubilee Stadium:

- Alcoholic beverages
- Illicit drugs/illegal substances
- Glass bottles or breakable containers
- Unsealed beverages of any kind
- Metal containers and cans
- Flares, fireworks or any other explosive device
- Laser pointers
- Balls or other missiles (including inflatable items, frisbees, tennis balls and cricket balls)
- Whistles, hooters and horns drums and significant noise-making instruments
- Knives or other dangerous weapons, including toy/imitation weapons
- Recording devices (for commercial purposes) including tripods and cameras with detachable lenses greater than 200mm
- Poles (including metal flag poles), sticks or oversized flags/banners (1.5m x 1m with flagpoles over 1.4m), including "selfie sticks". Specific conditions may apply for some events regarding the entry of flagpoles, flags and banners. All flags and banners must be pre-registered
- Confetti, shredded paper or register rolls
- Scooters, roller skates, skateboards and push bikes
- Animals, including dogs and other pets; excluding guide dogs or other assistance animals
- Patrons are not to wear or otherwise display commercial, political or other offensive signage or logos
- Eskies and bags of larger dimensions than 30cm L x 20cm W x 35cm H
- Cans of spray paint and marking pens
- Other items as determined by the Venue management, which may cause injury or present a public nuisance to any user of the Venue



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### **Liquor licensing**

Netstrata Jubilee Stadium practices the responsible service of alcohol. All persons entering Netstrata Jubilee Stadium are advised that:

- They are entering a licensed premises
- Intoxicated persons will not be permitted to enter
- Persons in possession of liquor will not be permitted to enter
- Alcoholic beverages must not be removed from the Venue
- Checking procedures will apply to prevent persons possessing liquor from entering
- Intoxicated persons will be removed from the Venue
- It is an offence for minors to purchase and consume liquor and it is an offence to purchase liquor for (or supply liquor to) minors or persons who are intoxicated
- Persons supplying liquor to minors will be reported to the Police and penalties apply under the Liquor Act 2007

# COVID-19 SPECIAL CONDITIONS OF ENTRY

## HEALTH AND SAFETY CONDITIONS

- You acknowledge that, despite the current control and capacity measures currently in place, there remains an unquantifiable risk of transmission of a viral illness including COVID-19 at any event.
- By proceeding with the purchase of your ticket/s to the event, you have considered your own personal circumstances including any health conditions which may increase your risk of contracting COVID-19, and you have assessed the potential health risk to you and any persons who attend the event with you.
- By agreeing to purchase this ticket, you accept any liability and inherent risk related to COVID-19 and you acknowledge that COVID-19 can have serious health consequences. By attending this event you (and any persons who attend the event with you) acknowledge and accept these risks.

## VENUE ENTRY CONDITIONS

- In accordance with the Government health requirements in the response to the COVID-19 pandemic, all persons entering Netstrata Jubilee Stadium will be subject to the following (depending on the current status of the government health requirements which will change from time to time):
  - o The requirement for each person to provide a name, mobile phone number and email address to be used for COVID-19 tracing and follow up purposes only; and
  - o The requirement to provide a declaration regarding certain matters relating to COVID-19
- Please stay home if you have had a test and waiting for results, feeling unwell, have been in contact with a suspected or confirmed COVID-19 case in the past 14 days, have returned from overseas in the past 14 days, or have attended one of the following locations during the dates detailed by the NSW Government (link: <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx>)
- All persons entering Netstrata Jubilee Stadium are advised to adhere to these additional venue restrictions:
  - o Please **wear a mask at all times** unless you are eating or drinking. This is now a mandatory requirement from NSW Health.
  - o If you have a medical condition that prevents you from wearing a mask, documentation to support such claim will be required to be presented to venue staff, security staff or NSW Police upon request.
  - o All patrons are required to produce a valid driver's license upon request of security staff to verify that they do not reside in a listed COVID-19 Hotspot
  - o The Stadium reserves the right to refuse entry to the venue for any patron who refuses to produce a valid license upon request.
  - o Head straight to your specified section and row – try not to linger, and move to the side if you need to stop.

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- Follow signage and directions of all Venue, Security and Customer Service staff, as well as club officials, they are there to keep you safe.
- Only sit in the allocated seated area shown on your ticket.
- All patrons ticketed to the Eastern and Southern Hills sections are not permitted to stand during the event and will be required to be seated on the hill at all times.
- In the event of wet weather you will need to remain in your allocated row – seat changes cannot be accommodated
- Avoid unnecessary contact i.e. shaking hands, hugging, etc.;
- Maintain a physical distance of at least 1.5m from others;
- Practice good hand hygiene
- Stay home if you are feeling unwell
- Cough/sneeze into your elbow
- Food and beverages can be purchased via cashless payment methods only and MUST be consumed at your seat.
- No cloakroom facilities available. Do not bring bulky items.
- Immediately notify a stadium contact if the begin to feel ill, or are developing and COVID-19 symptoms (including fever, cough, sore/scratchy throat, shortness of breath, loss of smell/taste, runny nose, muscle pain, nausea/vomiting, diarrhoea) whilst on site.