

Retail Premises Trading and Operating Hours

On 25 March 2020, temporary orders were made allowing retail premises to trade outside the times approved by an existing Development Consent.

These orders are found in the Environmental Planning and Assessment (COVID-19 Development – Extended Operation) Order 2020.

What does this new order allow me to do?

Retail premises that are not affected by the Federal government shutdown are now permitted to trade beyond the times approved by an existing Development Consent. This includes nights and weekends.

Waste can be taken away and goods can also be delivered outside your approved hours. However, steps must be taken to ensure that your activity has no impact on the amenity of the neighborhood by the emission of noise.

What else do I have to comply with?

All other conditions of your Development Consent still remain in force and you must continue to comply with these conditions.

How do I keep noise down?

Before trading for longer hours, consider possible noise emissions and what can be done to stop or reduce the impact to neighboring properties. Some considerations may include:

- Turning off any alarm that has been set on a timer.
- Restricting the use of air conditioners for the activity to be commenced.
- Lowering the volume of amplified sound such as phones, radios and televisions.
- Lowering voices when speaking.

How do I keep myself safe when trading?

We thank all those businesses who are still providing a valuable service for the community in this difficult time.

NSW Health has provided a webpage dedicated to answering questions about minimising the risk of contracting COVID-19. This webpage can be found at: www.health.nsw.gov.au

When do these orders end?

The temporary orders end on 1 October 2020 when the times approved by your Development Consent will apply.